



Mauer Eye Center, PC

Mauer Eye Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Mauer Eye Center, PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Mauer Eye Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, or other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Julie Froning, Patient Service Rep Supervisor and Civil Rights Coordinator.

If you believe that Mauer Eye Center, PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email:

Julie Froning
Mauer Eye Center
2515 Cyclone Dr.
Waterloo, IA 50701-9746

Direct phone line: 319-433-3000
jfroning@mauereye.com

If you need help filing a grievance, Julie Froning is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 2021 1-800-868-1019, (TDD 1-800-537-7697)

Complaint forms are available at <http://www.hhs.gov/ocr/filing-with-ocr/index.html>

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Español (Spanish)

ATENCIÓN: Si habla español, tiene servicios gratuitos de asistencia lingüística. Llamar al 1-319-433-3000 (TTY: 1-800-855-2880).

繁體中文 (Chinese)

注意：如果你说中文，你有免费的语言协助服务。致电 1-319-433-3000（TTY：1-800-855-2880）。

Tiếng Việt (Vietnamese)

Chú ý: Nếu bạn nói tiếng Việt, bạn có dịch vụ hỗ trợ ngôn ngữ miễn phí có sẵn. Gọi 1-319-433-3000 (TTY: 1-800-855-2880).

Srpsko-hrvatski (Serbo-Croatian)

PAŽNJA: Ako govorite hrvatski, imate besplatne usluge jezik pomoći na raspolaganju. Nazovite 1-319-433-3000 (TTY: 1-800-855-2880).

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachunterstützung zur Verfügung. Rufen Sie 1-319-433-3000 (TTY: 1-800-855-2880) an.

العربية (Arabic)

تنبيه: إذا كنت تتكلم العربية، لديك خدمات المساعدة اللغوية الحرة المتاحة. دعوة 1-319-433-3000 (TTY: 1-800-855-2880).

ລາວ (Laotian)

ຄວນລະວັງ: ຖ້າຫາກວ່າທ່ານເວົ້າພາສາລາວ, ທ່ານມີການບໍລິການການຊ່ວຍເຫຼືອພາສາພຣີທີ່ມີຢູ່. ບໍ່ເຄີຍໄດ້ໃຫ້ທ່ານເຖິງບໍ່ເຄີຍໄປແຈ້ງໃຫ້ທ່ານລົງ. ບໍ່ເຄີຍໄດ້ໄປດຳເນີນການປະມານແລະຖິ້ມທ່ານ. ໂທຫາ 1-319-433-3000 (TTY: 1-800-855-2880).

한국어 (Korean)

주의: 한국어를 말할 때 무료 언어 지원 서비스를 이용할 수 있습니다. 1-319-433-3000 (TTY: 1-800-855-2880)으로 전화하십시오.

हिंदी (Hindi)

ध्यान दें: आप हिंदी बोलते हैं, तो आप मुफ्त भाषा सहायता सेवाएं उपलब्ध हैं। कॉल 1-319-433-3000 (TTY: 1-800-855-2880)।

Français (French)

ATTENTION: Si vous parlez français, vous avez des services gratuits d'assistance linguistique disponibles. Composez le 1-319-433-3000 (TTY: 1-800-855-2880).

Nederlands (Dutch)

LET OP: Als je Nederlands spreekt, heeft u gratis hulpdiensten taal beschikbaar. Bel 1-319-433-3000 (TTY: 1-800-855-2880).

ไทย (Thai)

ความสนใจ: ถ้าคุณพูดภาษาไทยคุณจะมีบริการให้ความช่วยเหลือภาษาฟรีที่มีอยู่ โทร 1-319-433-3000 (TTY: 1-800-855-2880)

Tagalog (Tagalog)

BABALA: Kung magsalita ka Espanyol, may mga libreng serbisyo ng tulong sa wika. Tumawag 1-319-433-3000 (TTY: 1-800-855-2880)

Karain (Karen)

aahtuu garu pyuraan: sain karain hcakarr mapyawwtaat shin sain r shinine aahkamae
bharsarhcakarr aakuuaanyemyarr n saungmhu shisai . 1-319-433-3000 (: 1-800-855-2880 TTY)
ko hkaw par .

Русский (Russian)

ВНИМАНИЕ: Если вы говорят на русском, у вас есть услуги бесплатной помощи языка доступны. Звоните 1-319-433-3000 (TTY: 1-800-855-2880).